

## SJB Frequently Asked Questions

Updated February 2019

*Q: Where is the clinic located?*

A: The clinic is located at **730 NW 34<sup>th</sup> Street**, in the Rosario de la Cueva Social Service Center on the Corpus Christi Church campus (see map under previous page's Directions to Clinic link). It's about a 5-minute drive from the UM Medical Campus.

*Q: What time should I arrive at clinic?*

A: Students should arrive at clinic at 4:45pm and **no later than 5 p.m.** so that patient care can begin promptly at 5:30 p.m. Many patients wait several hours to be seen on Tuesdays and we want to be as respectful of their time as we can.

*Q: How long does the clinic run?*

A: Tuesday clinic nights usually run between 3 and 4 hours, until the last patient has been seen. Some nights may end as late as 10:30pm.

*Q: What do I wear to clinic?*

A: **Clinical attire is required for students, with a white coat.** Bring your own stethoscope, as well as any other equipment that you think you might use (i.e. blood pressure cuff), although most equipment besides a stethoscope will be provided.

*Q: When can I go to clinic?*

A: The link to the sign-up sheets will be emailed out monthly (during the last week of the month for the next month). Students can sign up any time using the link.

*Q: When will I be notified if I obtained a spot for clinic?*

A: Students who obtained a spot for Tuesday's clinic will receive an email by Friday morning before clinic night. Because sign-ups remain open throughout the month, you may not be notified if you do not obtain a spot.

*Q: If I signed up and cannot attend, what do I do?*

A: We urge you not to sign up until you're sure that you can attend clinic, but we understand that things come up. With the exception of a last minute emergency, you're required to find a replacement from within your own class. If you signed up as a translator, make sure your replacement speaks Spanish. Email your replacement's info to the Student Liaison.

*Q: Do I need to speak Spanish at SJB?*

A: While 99% of SJB patients speak Spanish as their preferred language, you are not required to know Spanish to sign up. We will make sure that there is a fluent Spanish speaker with some training in medical interpretation in each exam room on clinic nights. Check back on our main page for a tutorial on working with a medical interpreter so you can come prepared.

*Q: What will my role be at SJB?*

A: Typically, the first and second-year students conduct the interview with the patient and perform the physical exam, while third or fourth-year students write up the note in the electronic health record (EHR), and guide the visit as needed. All students participate in the presentation of the patient to one of the attending physicians, and then the patient, students, and physician will discuss a treatment plan together.